



reservation and rental conditions

Finca Les Coves
Bugaia de Baix 2151, Apartado 33
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España

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1. Booking, payment and cancellation

After confirmation of the booking by e-mail a deposit of € 100, - per reserved week must be made within 5 days after confirmation. If desired, the entire amount can also be transferred. The remaining amount will be paid 6 weeks before arrival or paid cash upon arrival after consultation. We do not have a cash machine.

In case of cancellation, the following rules apply:

- if canceled up to the 42nd calendar day (exclusive) before the day of departure: the down payment;
- in case of cancellation from the 42nd calendar day (inclusive) up to the 28th calendar day (exclusive) before the departure day: 35% of the travel sum;
- in case of cancellation from the 28th calendar day (inclusive) to the 21st day (exclusive) before the departure day: 40% of the travel sum;
- in case of cancellation from the 21st calendar day (inclusive) up to the 14th day (exclusive) before the departure day: 50% of the travel sum;
- in case of cancellation from the 14th calendar day (inclusive) up to the 5th day (exclusive) before the departure day: 75% of the travel sum;
- in case of cancellation from the 5th calendar day (inclusive) until the day of departure: 90% of the travel sum;
- if canceled on the day of departure or later: the full travel sum.

It is not possible to reclaim down payments. This risk can be covered taking up a cancellation insurance.

2. Receiving the key, check-in/check-out time

- 2.1 The rented accommodations is available from 3 pm on the day the rental period begins. The accommodation must be vacated by 11 am on the last day of the rental period. (Unless otherwise agreed in consultation).
- 2.2 Keys can be picked up at Finca Les Coves. (the big red house).
- 2.3 On departure, the key will be returned during the final check of the house.

3. Liability of the tenant

- 3.1 During your stay in the accommodation, you as a tenant are fully liable for the rented holiday home, the establishment and all matters which belong to the rented property. Damage caused by your actions and/or by your fellow travelers, must be fully reimbursed by the tenant.
- 3.2 For any possible additional costs, you as a tenant are also fully liable. In advance we are entitled to always hold the tenant liable if the damage caused is not, or not properly settled.

4. Liability of the owner/lessor

- 4.1 Owner/lessor is not liable or responsible for damage and inconveniences, such as eg. loss, theft, or injury of any kind or form whatsoever and for whatever cause, for the tenant and others who are in or around the rented accommodations or on the estate of Finca Les Coves. If there is such damage or inconvenience, the tenant is obliged to inform the owners immediately so that they can attempt to limit the damage or inconvenience.
- 4.2 In case of accidents, in or around the accommodations the owner/lessor can never be held liable or responsible.
- 4.3 If the owner/lessor can not wholly or partly, or not timely fulfill any obligation due to force majeure (war, strike, restrictive government measures or other extraordinary circumstances, such as natural disasters or water/power failures) the lease can be dissolved by him, without the tenant having any right to claim compensation.

5. Complaints

- 5.1 Despite all our efforts, it is possible that you believe you have a justified complaint. This complaint must, as far as possible, be submitted on site. If direct submission is not possible or if the complaint can not be resolved satisfactorily, it must be submitted in writing within two weeks after termination of the rental period, motivated and submitted to us. Complaints submitted later will not be accepted and an alleged right of action will lapse.
 - 5.2 We are, in any case, liable to the maximum amount of rent.
- By depositing the down payment you automatically agree with these conditions.